



The ABA Service Charter is available on the ABA website at www.aba.gov.au/aba/serv_charter.htm or for printed copies, tel (02) 9334 7700.

Revised service charter

The ABA has released a revised Service Charter.

'The charter explains the standards of service that the clients of the ABA can expect. It also sets out the steps that may be taken if these standards are not met,' said Ms Maddock.

'The ABA is committed to providing high quality service to all who deal with it. While we always strive to deliver quality service, we welcome comment about your dealings with us.'

'If you have a problem or a complaint, please contact us. Our commitment is to try to resolve any difficulties quickly and effectively,' said Ms Maddock.

No applications received for Lord Howe Island community radio licence

The ABA has decided not to proceed with the allocation of a community radio broadcasting licence for Lord Howe Island at this time.

The ABA sought applications for the licence on 13 September 2002. The closing date for applications was 10 October 2002. No applications had been received by the closing date.

Aspirant community broadcaster Lord Howe Island Radio Station Association Incorporated has been broadcasting under a temporary community broadcasting licence since October 2001, however it advised the ABA that it would not be applying for the permanent licence. No other

groups or individuals contacted the ABA expressing an interest in applying for the licence.

'The ABA may readvertise the licence at some time in the future. The ABA hopes that during the intervening period links can be formed between the current aspirant group and the broader Lord Howe Island community to provide a more extensive service,' said Professor Flint.

Any other groups who are interested in providing a community radio broadcasting service will be able to broadcast under a temporary community broadcast licence, sharing the one frequency (100.1 MHz) available in the area for this purpose.

Extensions of time for:

6AR and 6NR to convert to FM

The ABA has extended the time period within which the Perth community radio services 6AR and 6NR are required to convert from AM to FM. The extension is until 23 October 2003.

The ABA determined the Perth licence area plan on 12 October 2001. In the plan, the ABA made channel capacity available for both 6AR and 6NR to change their broadcasting frequencies. 6NR is to move from 927 kHz to 100.1 MHz and 6AR is to move from 1170 kHz to 100.9 MHz.

While 6AR and 6NR have begun the process of converting to FM, both have indicated last minute difficulties in meeting the requirement to convert by the due date (23 October 2002) and requested an extension of time. 6NR is known to be switching frequencies in the near future, but this will be from a temporary transmitter site.

C and P programs

Programs granted C and P classification between 25 September and 21 October 2002. Producers interested in submitting programs for classification should contact the ABA's Children's Television section on (02) 9334 7700.

Program title	Origin	Class.	New/renewal	Decision dated	Applicant
At the Zoo	Australia	C	new	3-10-2002	Southern Star Entertainment
Don't Blame Me	Australia	CD	new	27-9-2002	Southern Star Entertainment Pty Limited
The Shapiies (series 2, episodes 7-13)	Australia	CD	new	3-10-2002	Light Knights Productions Pty Ltd
Wicked Science	Australia	CD	new	17-10-2002	Jonathan M Shiff Productions Pty Ltd

C - children's program, C Drama - C Australian drama program, P - preschool program, Class. - Classification



Change of frequency in Mt Gambier

The ABA is proposing to extend the time period within which the Mt Gambier community radio service 5GTR is required to change its operating frequency.

The ABA determined the Mt Gambier licence area plan in December 2001, deciding to reserve channel capacity for one additional national radio service on 105.7 MHz. To make the additional service available, the 5GTR community radio service was required to change frequency, from 105.7 MHz to 100.1 MHz by 18 December 2002.

In response to recent advice from the ABC that it would not be ready to commence operating the additional service in Mt Gambier until mid 2004, the ABA is now proposing to allow 5GTR until 31 December 2003 to change its frequency.

The closing date for comment was 28 October 2002.

The explanatory paper and draft licence area plans are available on the ABA website or by calling Freecall 1800 810 241.

Applications invited: Break O'Day, northern Tasmania

The ABA has invited applications for a new community radio broadcasting licence for the Break O'Day area of northern Tasmania.

'The ABA is pleased to commence the allocation process for this community radio

licence,' said Ms Maddock. 'The planning process identified a demand for a new community service operated by people living in the Break O'Day area, which includes St Helens and St Marys.'

Applicants should contact the ABA's Licensing Section on 1800 226 667 or (02) 9334 7700 for copies of the Break O'Day application information booklet. General information is also available on the ABA's website at: www.aba.gov.au/radio/licensing/community/alloc.htm

Closing date for applications was 17 October 2002. Copies of all applications can be viewed on the ABA's website at: www.aba.gov.au/radio/index.htm.

Copies of all applications received are also available for public perusal in the St Helens Library.

The ABA welcomes written submissions from members of the public in relation to the applications received. Submissions should be lodged with the ABA by 7 November 2002. Submissions can also be lodged via email to info@aba.gov.au. Copies of any letters of support included with applications and subsequent support letters received by the ABA will not be displayed on the web site or in libraries.

Support letters will be made available for inspection on request at the ABA office in Sydney. If you have any concerns about public access to your personal details, you should advise the ABA to treat this information as confidential. However, statistical data on these letters will be placed on the ABA's website.

Temporary community broadcasting licences

Allocated in period 17 September to 18 October 2002.

Area served	Licensee	Frequency MHz	Period	Date allocated
New South Wales				
Dunedoo	Talbragar Broadcasters Inc.	101.5	1-11-2002 to 31-10-2003	14-10-2002
Victoria				
Horsham	Horsham & District Community FM Radio Inc.	96.5	30-9-2002 to 31-5-2003	23-9-2002
Kilmore	Mitchell Community Radio Inc.	97.1	1-11-2002 to 31-1-2002	1-10-2002
Bendigo	Central Victorian Gospel Radio Inc.	101.5	14-10-2002 to 28-2-2003	10-10-2002
Tasmania				
Break O'Day	BOD FM Inc..	93.7 & 100.3	1-10-2002 to 28-2-2003	1-10-2002

