

<i>Callsign</i>	<i>Program/advertisement/issue</i>	<i>Substance of complaint</i>	<i>Relevant code/licence condition</i>
<b>SBS Television</b>			
SBS TV	<i>Is Scientology Above the Law?</i>	Allegation that program was prejudiced and not balanced over time; complaints handling.	Aim to avoid stereotyping; self-identification when referring to groups; responsibly examine the role of religion in society; balance over time; complaints handling.
SBS TV	<i>Nude for Satan</i>	Reference to a scene where Satan presides over group orgies, simulated sacrifices and homosexual relationships.	Degree, impact and relevance of sex and nudity to program content.
<b>Narrowcast television</b>			
ITV64 Darwin	management	Open narrowcaster is providing a commercial television service without a licence.	Providing a commercial service without a licence. Providing a narrowcast service.*
Ch31 Sydney	election advertisement	ALP election advertisement was screened during the blackout period.	A broadcaster must not broadcast an election advertisement during the relevant period.*
<b>Narrowcast radio</b>			
Country FM Geelong	<i>Saturday Morning</i>	Use of the F word and unacceptable language; complaints handling.	Program content will be consistent with standards acceptable to the relevant specific audiences; complaints handling.
88 Gold FM Roxby Downs	all program material	Service is broadcasting music of wide appeal and has networking aspects.	Narrowcast service by virtue of being intended for a limited location.*
<b>ABC Radio</b>			
3LO Melbourne	<i>Sunday Night Talk</i>	Presented discriminatory and unbalanced views about the Earth's creation; complaints handling.	Portrayal of people which is likely to denigrate or discriminate; impartiality and balance in news and current affairs; complaints handling.
Radio National	<i>The World Today</i>	Member appointed to the Pharmaceutical Benefits Advisory Committee was inaccurately described as 'an industry representative'.	Accuracy of factual content in news and current affairs programs.
Radio National	<i>Late Night Live</i>	Phillip Adams referred to President Bush as 'President Shrub'; complaints handling.	Portrayal of a person which is likely to denigrate or discriminate; complaints handling.

All potential breaches were of a code of practice unless indicated: \* potential breach of a licence condition or the Broadcasting Services Act 1992

## Complaint handling by commercial radio stations

The Commercial Radio Codes of Practice require each commercial radio broadcaster to provide Commercial Radio Australia\* with an extract of the record of complaints received. Commercial Radio Australia provides this consolidated report to the ABA.

### April – June 2002

Member stations recorded 61 written complaints alleging breaches of the Commercial Radio Codes of Practice during the second quarter of 2002.

	Talkback & discussion	News & current affairs	Music programs	Advertising	Miscellaneous	Total
Offensive matters in	25		2	2	4	33
Prohibited matter in	3	2	1			6
Other complaints	4	2	2	1	13	22
<b>Total</b>	<b>32</b>	<b>4</b>	<b>5</b>	<b>3</b>	<b>17</b>	<b>61</b>

Source: Commercial Radio Codes of Practice: Complaints summary June quarter 2002

\* Previously Federation of Australian Radio Broadcasters (FARB)