

## Complaints made to commercial television stations about programs: October - December 2001

	Sex/ nudity	Language	Violence	Suicide	Drug use	Classification	Bias/inaccuracy	Privacy	Discrimination	Comm. content	Comm. placement	Comm. general	Closed caption	Complaint handling	Total	% All complaints
Children's		1				1									2	0.8
Comedy	5	2	3			7			4						21	8.6
Current affairs	1	1	1			3	103	4	2		1				116	47.5
Documentary															0	0.0
Drama series	4	2	2		1	3				1					13	5.4
Quiz															0	0.0
Information	8	2	1						11						22	9.0
Movies		5	7			3			2	2	1				20	8.2
Music video															0	0.0
News	1					4	8	1	1						15	6.1
Sport	1	1							1						3	1.2
Variety									2						2	0.8
Unspecified						2					10				12	4.9
Promos	5		1	1	1	8	1		1						18	7.5
<b>Total</b>	<b>25</b>	<b>14</b>	<b>15</b>	<b>1</b>	<b>2</b>	<b>31</b>	<b>112</b>	<b>5</b>	<b>24</b>	<b>3</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>244</b>	<b>100.0</b>
<b>%</b>																
<b>All Complaints</b>	<b>10.3</b>	<b>5.7</b>	<b>6.1</b>	<b>0.4</b>	<b>0.8</b>	<b>12.8</b>	<b>45.9</b>	<b>2.0</b>	<b>9.9</b>	<b>1.2</b>	<b>4.9</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>100.0</b>	

*Drama series includes serials*

Source: FACTS Commercial Television Industry Code of Practice: Complaints Summary December Quarter 2001

## Complaint handling by commercial radio

The Commercial Radio Codes of Practice (the code) require each commercial radio broadcaster to provide FARB with an extract of the record of complaints received. FARB provides a consolidated report to the ABA.

The figures and summaries below were provided to the ABA by FARB. They cover the fourth quarter of 2001.

	Talkback & discussion	News & current affairs	Music programs	Advertising	Miscellaneous	Total
Offensive matters in	16	2	5	5	19	47
Prohibited matter in	4					4
Other complaints	30	9	15	5	21	80
<b>Total</b>	<b>50</b>	<b>11</b>	<b>20</b>	<b>10</b>	<b>40</b>	<b>131</b>

Source: FARB Commercial Radio Codes of Practice: Complaints Summary December Quarter 2001

### October - December 2001

Member stations recorded 131 written complaints alleging breaches of the code during the fourth quarter of 2001.

