



## 5EBI Adelaide

### Written internal conflict resolution policy

#### **The complaint**

In June 2004 the ABA received two complaints regarding ethnic community radio station 5EBI Adelaide and the suspension of one of its announcers. The ABA advised the complainants that it would be investigating that part of their complaints that related to the existence or otherwise of a conflict resolution policy, a matter covered by the Community Broadcasting Code of Practice 2002.

A number of the matters complained of, however, appeared to raise no compliance issues relevant to either the code or the Broadcasting Services Act, and the complainants were advised that the ABA

had no authority to investigate such issues.

#### **Decision**

The ABA determined that the licensee of 5EBI, Ethnic Broadcasters Inc., was in breach of clause 6.2 of the code in that it did not have a written policy and procedure in place that outlined mechanisms to facilitate internal conflict resolution.

#### **Action taken**

Despite 5EBI informing the ABA that it had amended its constitution to include provision for the expulsion of members

and that it had a policy for dealing with written complaints, the ABA was of the view that these measures did not satisfy the code requirement that:

community broadcasting licensees will have a written policy and procedure in place, which outline mechanisms to facilitate internal conflict resolution within the organisation.

Accordingly, the ABA wrote to the licensee, requesting that it comply with the code by providing the ABA with a copy of its written policy and procedure for internal conflict resolution. A copy of 5EBI's Dispute Resolution Procedures was finally provided to the ABA in February 2005. ☐

## 6WR Kununurra: The Brekky show

### Broadcasting an advertisement

#### **The complaint**

On 20 May 2004, the ABA received a written complaint regarding *The Brekky Show* program broadcast by community radio service 6WR on 10 May 2004. The complainant claimed that the licensee had breached its licence condition by broadcasting 'untagged' advertisements.

#### **Decision**

The ABA determined that 6WR:

- did not breach clause 9(1)(b) of Sched-

ule 2 to the Broadcasting Services Act by broadcasting the 'Ord Valley Muster Inaugural Qantas Station Challenge Rodeo'; announcement and

- breached clause 9(1)(b) of Schedule 2 to the Broadcasting Services Act by broadcasting the 'Tuckerbox Lucky \$5 note' announcement.

#### **Action taken**

The licensee has taken the following action:

- corrected the sponsorship messages

under investigation

- reviewed all messages going to air
- reviewed its production procedure and
- all staff (salaried and volunteers) have been made aware of the requirements.

The ABA notes that no previous breaches have been recorded against this licensee. In light of this, and in light of the action taken by the licensee, the ABA proposes no further action against the licensee on this occasion. The ABA will monitor the licensee's compliance with the Broadcasting Services Act . ☐