

## Improved reception for Lithgow radio services



ACMA has varied the technical specifications of Lithgow commercial radio services 2LT and 2ICE to improve reception in the Blue Mountains area of NSW, particularly for listeners in Katoomba.

A revised licence area plan provides an FM frequency for 2LT at Katoomba, as the licensee has been unable to find a suitable site for the planned AM translator service. ACMA believes that the identified frequency of 101.1 MHz is a suitable alternative.

The variation to the licence plan also allows 2ICE to increase the antenna height and effective radiated power (ERP) of its Katoomba translator.

In addition, the changes make available channel capacity on 88.5 MHz, 91.3 MHz and 104.7 MHz in the city of Lithgow at a maximum ERP of 100 W (omni-directional) for national radio services, including ABC NewsRadio.

These decisions will allow national and commercial radio broadcasters to provide better

services to their listeners in the Lithgow and Katoomba areas.

The variation to the licence plan is available on the ACMA website at <[www.acma.gov.au](http://www.acma.gov.au)> (go to For licensees & industry: Service & technical requirements > Broadcasting: Analog planning > Licence areas > Licence area plans > Final licence area plans (LAPs)).



## New one-stop telecommunications consumer protection code registered

ACMA has registered a new Telecommunications Consumer Protections Industry Code, developed by Communications Alliance, that consolidates consumer protections contained in six previous telecommunications codes.

The code should help consumers to understand their rights and make compliance simpler for industry in an increasingly converged market. It covers advertising and point-of-sale information, fair consumer contracts, billing, credit management customer transfer and complaints-handling.

The development of the code was a major undertaking in response to calls from consumer groups for an easily readable code that enshrines multiple protection measures within a single document.

ACMA has deregistered the six separate codes and the registration of the new consolidated code means it is the single one with which industry must comply. A copy of the code is available on the Communications Alliance website at <[www.commsalliance.com.au](http://www.commsalliance.com.au)>.