## New members appointed to the Consumer Consultative Forum

The ACMA has announced the appointment of three members to its Consumer Consultative Forum and the re-appointment of two existing members. The new members were chosen following consultation with the Australian Communications Consumer Action Network. They are:

- > Heron Loban, Chair of the Indigenous Consumer Assistance Network, which provides consumer education, advocacy and financial counselling assistance to indigenous consumers
- Stella Avramopoulos, CEO of Kildonan Uniting Care, who brings more than 15 years' experience in the areas of welfare, community and advocacy for the disadvantaged
- > Anthony Gibson, NSW Farmers Association Regional Representative and Rural Affairs Committee Telecommunications Spokesperson, who has a strong understanding of the issues facing rural consumers relating to communications access, drought and isolation.

Holly Raiche, the Executive Director of the Internet Society of Australia, and Professor Julian Thomas, Director of the Institute for Social Research at Swinburne University, have been reappointed for a further two years. The ACMA wishes to recognise the contribution made by outgoing members Alex Varley and Sarina Jan, and also extends its congratulations to ACCAN CEO Allan Asher on his recent appointment as Commonwealth Ombudsman.

The forum is chaired by the ACMA's Acting Deputy Chair, Chris Cheah, and meets three times a year. Its purpose is to assist the ACMA to perform its functions regarding matters affecting consumers.

The aims of the CCF are to:

- provide a forum to engage demandside and supply-side interests on communications consumer issues
- ensure that the ACMA has access to representative perspectives on issues affecting consumers
- within the context of overall consumer interests, position the interests of systematically disadvantaged consumers. \*

For more information on the CCF, contact Flic Purdie via email **flic.purdie@acma.gov.au** or phone 03 9963 6776 or visit the ACMA website at **www.acma.gov.au** (go to About ACMA: The ACMA's role & activities > Committees > Consumer Consultative Forum).



