

# Who's Where

**C**ARLA MELLOR JOINS the State Library of Queensland as Manager of the General Reference Library.

Prior to her appointment, Carla was Library Services Manager for the South Australian Department of Agriculture. In 1990 she was awarded an ALIA Study Grant and visited agricultural libraries and information centres in the United States, Britain and Italy.

Janelle Mullaly has also joined the SLQ as Manager, Human Resource Management. Prior to her appointment Janelle was Senior Consultant (Training and



Carla Mellor

Development) at the 'Change Agency'. She has also been Manager, Personnel Consultancy Program at the Department of Justice.

Xalid Abd-ul-Wahid has joined the Northern Territory University as cataloguer. Xalid has prior experience in the Baillieu Library at Melbourne University, and he has tutored in the Monash University Graduate Department of Librarianship, Archives and Records.

## Letters

### High-priced ILL

I am writing to express my concern at the apparent trend to increase...and increase...and increase Inter-Library Loan fees, particularly in regard to fees 'Institutional' Libraries charge Public Libraries.

Recently I had no option but to request a photocopy of a poem from a book held by a University Library. As the request was urgent I faxed my request and requested that the photocopy be faxed in reply. In spite of supplying full bibliographic details of the book in question, I was charged \$18 for a single-page photocopy. Our service fees for this request would have been \$2 for the photocopy plus \$2 for the fax, but I waived these plus half the externally-imposed ILL fee in view of the University Library's charges ('More fool you' no doubt some of you are muttering...).

I have heard all the arguments for the need for ILL fees, and I agree with most of them. I know too that times are tough and funding is tighter than ever, yet screwing each other for every cent you can get to try and make up the short-fall is no answer! Need I say that University Library funding in comparison with Public Library funding still looks very healthy indeed, yet it is from that quarter that the push for fees seems strongest.

Exorbitant fees such as I was charged make a mockery of inter-library cooperation. What is the use of ABN and the like if they only serve to provide our clientele with a tantalizing glimpse of the rich information resources jealously hoarded

by University Libraries, forever beyond their ability to pay to access?

*Stephen Legge*

Regional Reference & Information Librarian  
Richmond-Tweed Regional Library

### More PD for *inCite*

Members of ALIA NT have asked me to raise the following with you:

Your intention to expand the role of *inCite* is applauded. We suggested that *inCite* could incorporate an irregular 'Professional Development' section. Such a section could feature information on the various topics listed in the recent Professional Development survey. Perhaps a selected annotated bibliography could be provided on some topics.

One topic that comes immediately to mind is that of information technology (IT). One frequently reads of developments in the area but for various reasons one lacks sufficient background knowledge to appreciate the significant possibilities and problems that such developments could bring. Perhaps someone like Katie Blake could be invited/contracted/sponsored to provide occasional articles giving a context for IT developments.

A Professional Development Section such as this could do much to contribute to the wellbeing of both Technicians and Librarians and the relevance of ALIA to both.

Your initiatives in contributing to Professional Development through *inCite* are appreciated.

*Margaret Gaff*

Professional Development Officer  
NT Branch, ALIA

## DICTIONARY of INFORMATION SCIENCE and TECHNOLOGY

CAROLYN WATTERS  
*Dalhousie University, Halifax,  
Nova Scotia*

■ Information Science is the study of information phenomena, including the acquisitions, storage, and manipulation of data, information, and knowledge.

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—Robert B. Korfhage,  
*President, Data Organization and  
Management, Inc.*

ISBN 0 12 738510 6 1992  
320pp \$66.15

published by  
**ACADEMIC PRESS**

available from  
**Harcourt Brace Jovanovich,  
Australia**

Locked Bag 16, Marrickville  
NSW 2204 Tel. (02) 517 8999  
Fax (02) 517 2249

*Price is recommended only and subject  
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