

## Albury/Wodonga ALIA Conference has top social program

**H**AVE YOU HEARD the magical sounds of the flautist Jane Rutter? If not, come and join fellow delegates at the ALIA Conference concert on Tuesday 29 September, at 8pm. Tickets are available at \$20 each and it is recommended that you order when you register for the conference.

Note that Jane is now our featured artist as James Morrison, who had been previously advertised, had to cancel at the last moment due to an overseas engagement.

Jane Rutter has established herself as one of Australia's most brilliant and versatile flautists. Jane is the only classical artist to have both solo albums 'Nocturnes and Preludes' and 'Mozart's Flute' enter the FM pop charts, and her talents and effervescence have enchanted audiences from classical concert-goers to national television viewers. Jane is also one of the few classical artists with the ability to cross over into jazz and pop.

Born in Sydney, Jane studied flute on various scholarships at the Sydney Conservatorium of Music, then pursued her flute studies with Jean-Pierre Rampal and Alain Marion on a French Government scholarship in Paris for three years. During this period Jane performed regularly in Paris and attended master classes with James Galway in London and Julius Baker in New York. Upon return to Sydney, Jane was appointed a lecturer in flute at the Sydney Conservatorium.

Since then Jane has performed around the world. As



Jane Rutter

well as performing and recording, Jane continues to lecture in flute and chamber music, and devotes time to composing and arranging. ■

## Putting on the Ritz

**F**ORGET ABOUT performance standards, concertus and information policy, put on your *formal* gear and come and join us for an evening of good food and wine, music and dancing and conviviality.

'Putting on the Ritz' is the theme for this classy evening Conference Dinner on Wednesday September 30, at the Wodonga Civic Centre. At \$65.00 per head tickets are selling fast and it is recommended that you book when you register for the conference. There is a limited number of tickets for this main social event of the conference.

During the evening a three course meal with beer, wine and soft drinks will help you wind down and give you sustenance to encourage you to forget all your inhibitions and dance, dance, dance. The John Green Big Band will entertain us with music to listen to and music to help you dance the night away.

There is nothing worse than being told the next day what a great evening you missed. Don't let this one escape. Book Now! ■

## The Reference Interview — Techniques, Problems and Solutions

**M**ost reference librarians have experienced problems of communication breakdown when helping library patrons. This need never happen to you again! RAISS (the Reference and Information Service Section) has organised a Pre-Conference Seminar for Saturday 26th September at the Wodonga Civic Centre to examine how to improve communication between librarians and their patrons.

The keynote speaker will be Des Pickering of Deakin University's School of Disability Studies. A practising psychologist, Des will discuss barriers to effective communication, how to recognise when communication is failing and how to get it right. Des was a member of the Horton Committee of Inquiry into Public Libraries and is a co-author of *Library Services for the Disabled*.

In preparation for the seminar, participants will be asked to read four journal articles which describe models for the reference interview. These models will be examined by a panel of four practising reference librarians from different sectors of the library profession. They include Bonna Jones from Swinburne University and Jan Keith from Wollongong Public Library. Members of the panel will relate the usefulness of each model to the particular context in which each of them works. One of the models looked at will be 'neutral questioning', which is currently arousing great interest in Australia.

A registration form has been sent to all members of RAISS. Others interested should contact Susan Bray at the University of Melbourne Institute of Education Library Tel: (03) 344 8567; Fax: (03) 347 0974. ■