

# A challenge for research and information workers

Craig Boaden, program manager, Research and Information, Sydney Organising Committee for the Olympic Games (SOCOG)

On 9 October, the recruitment campaign was launched for Volunteers 2000 — the volunteer program for the Olympic and Paralympic Games. Australians were asked to register their interest to volunteer at the Sydney 2000 Games.

What volunteer roles are there?

Main Press Centre research and information service — to provide a high quality responsive service for print journalists. You will need the ability to respond quickly and effectively to tight deadlines and deal with journalists under pressure. Reference abilities will be important.

Main Press Centre Help Desk — to provide a high quality information desk service for print journalists. Ability to work under pressure, to tight deadlines and a "can do" flexible attitude are essential.

Olympic Village — the clients are 10 000 elite athletes and 5000 officials; there are three integrated services — recreational library/read-

ing room, music listening centre, Sydney 2000 Games video replay service. Good client service, general reference and audio visual skills will be useful here.

Volunteers must meet the following minimum requirements: commitment to a high customer service standard; ability to speak and read English; willingness and availability to attend interviews and training sessions; willingness to work a minimum of ten days; successful security background check; agreement to wear the Olympic and Paralympic Games uniform; responsibility for travel to and accommodation in Sydney or interstate city as appropriate; and minimum of eighteen years of age at the time of the Games

Qualified information workers, who meet the above requirements, are committed to the success of the Games and wish to work in a research and information role should send a one page summary of their skills and experience to: Research and Information Volunteers, Locked Bag 2010 Broadway NSW 2007.

## Developing future leaders

Aurora Leadership Institute 1999

The third Aurora Leadership Institute will be held 11-16 February 1999. Aurora is a six-day residential program open to information professionals.

The program, presented by Schreiber Shannon Associates, is designed to identify and develop potential leaders in our industry. Up to thirty-two participants will be selected to attend from nominees who have: successful employment experience of between three and ten years; proven leadership potential and the ability to share with others their vision and enthu-

siasm for the future of services in the information industry; and excellent communication skills.

Nominees will be required to provide: a one page resume, including current position and contact details (phone, fax, e-mail); a one page statement of career goals, achievements and expectations of the Aurora Leadership Institute; and a one or two page letter of recommendation from a supervisor or someone who knows the nominee's work well.

The participants will be selected by the Aurora Advisory Committee established by the AIMA Board of Directors. This committee consists of Warren Horton, chairman of the Board of Directors of AIMA and director general of the National Library of Australia, Brenda McConchie, executive director of AIMA, and a previous Aurora participant.

The cost of the program, which covers all program activities, accommodation and meals is \$2500. Successful applicants will be advised of detailed arrangements in December.

Nominations close on **16 November 1998**. Nominations should be forwarded to AIMA Training and Consultancy Services Limited, PO Box 927, Dickson 2602, fax 02 6230 0672, or e-mail [aima@nla.gov.au](mailto:aima@nla.gov.au)



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8511, fx 03 9321 1574, [heartvic@vicnet.net.au](mailto:heartvic@vicnet.net.au)

• **12/11 Vic UCRLS section.** *Document delivery — current developments — CIDER, LIDDAS and commercial suppliers.* Speakers: Joan Tucker (CAVAL), Tim Meredith (Uni Melbourne), Lian Todd (DA Information Services). Venue: Baillieu Library, 5:30 for 6pm. Contact: Karen Sydow, ph 03 9347 3533, [karens@ariel.unimelb.edu.au](mailto:karens@ariel.unimelb.edu.au) RSVP by 10/11.

• **14-16/11 Train the internet trainer.** *Nationally recognised short course from the Internet Training Institute.* Melbourne contact: Else Paeglis, ph 1800 039 098, [info@iti.com.au](mailto:info@iti.com.au) URL <http://www.iti.com.au/TTT/>

• **19/11 Vic Cataloguers section.** *Christmas party/AGM with guest speaker Andrew Wells.* Cataloguers celebrate Christmas camaraderie: caring and sharing with Kinetica; and AGM. Free to ALIA members; \$10 non-members. National Meteorological Library, 27 floor, 150 Lonsdale Street, Melbourne. Enquiries to Trevor Wakely, ph 03 9669 4301, [t.wakely@bom.gov.au](mailto:t.wakely@bom.gov.au)

• **20/11 Geelong Regional Group.** *End of year get-together and AGM.* Deakin University, Woolstores Campus Library, Level 3. 5:30 for 6pm, \$12-\$15. Contact: Fern Russell, ph 03 5227 8229, [fern@deakin.edu.au](mailto:fern@deakin.edu.au)

• **23/11 Christian Librarians' Network dinner.** *Guest speaker: Doug Down, Grandad kept Clydesdales.* Presbyterian Theological College, 684 Elgar Road, Box Hill North. 7 for 7:30pm, \$20. Contact: Heather Tiemens, ph 03 9879 9711, fx 03 9898 9872, [graeme@oke@vut.edu.au](mailto:graeme@oke@vut.edu.au) RSVP by 14/11.

• **28/11 Vic School Libraries section.** *AGM.* 9:30am at Statewide School Support Centre, 217-235 Church Street, Richmond. All members most welcome. Contact: Anne Girolami, ph 03 9267 0228.

• **1/12 Ballarat Regional group.** *AGM, guest speaker: Craig Anderson, Yarra Valley Public Library.* Gills Boatshed Restaurant, Lake Wendouree Fore-shore, Ballarat. 6:30 for 7pm, \$25 members, \$30 non-members. Contact: Kerry Matheson, ph 03 5327 9588, fx 03 5327 9595, [k.matheson@ballarat.edu.au](mailto:k.matheson@ballarat.edu.au) RSVP by 27/11.

• **3/12 Vic Health Libraries section.** *AGM and Xmas party.* Guest speaker: to be announced. Venue: William Angliss College. Time: 6:30pm, cost \$25 (sit-down 3 course meal). Contact: Kerry Johannes, ph 03 9684 4403, fx 03 9682 7353, [library@vitp.monash.edu.au](mailto:library@vitp.monash.edu.au)

• **4/12 Vic UCRLS/RAISS sections.** *Joint Christmas celebration.* University College, College Crescent, Parkville (Melway map 2B, ref C4), 5-8pm. \$15 ALIA members, \$20 non-members. Contact: Karen Sydow (UCRLS), ph 03 9347

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