

# Library technicians rewarded

The 1999 Dunn and Wilson Scholarship was presented at the recent ALIA Library Technicians conference in Fremantle, Western Australia. Meredith Martinelli was the deserving winner for 1999 and was presented with her scholarship at the conference dinner. Malcolm Mear (from LJ Cullen) and John Westwood (from Apollo Moon Bookbinders), were at the conference to present the scholarships. LJ Cullen and Apollo Moon are divisions of Dunn and Wilson (Australia).

Also present at the conference were previous scholarship winners. Lorraine Denny, the 1997 scholarship winner, presented the Dunn and Wilson Oration on day one of the conference. Her Dunn and Wilson Oration was based on a research project focussing on examining the role of job descriptions in Australian libraries in order to determine their currency, accuracy and usefulness. Helen Martyn, the 1993 winner was also at the conference.

Our thanks to Dunn and Wilson for their continuing support of library technicians. ■

*John Westwood, Apollo Moon; Helen Martyn, 1993 Dunn and Wilson scholarship winner; Meredith Martinelli, 1999 scholarship winner; Malcolm Mear (back), LJ Cullen; and Lorraine Denny, 1997 scholarship winner*



## Industry notes

### Exclusive distributor of the 'FIRST' Library Management System

PowerServe Global Software Solutions are pleased to announce their role as the exclusive distributor of the Future Information Retrieval and Storage Technology, Library Management solution, appropriately known as 'FIRST'.

PowerServe's role will involve all customer relations, sales and marketing initiatives, complete application and client support, training as well as data conversion and product development liaison.

The next phase of FIRST development will see the establishment of a JAVA version, which has the potential to radically alter the current mode of library use and management. This rep-

resents important benefits in the delivery of information to both corporate and consumer level clients.

FIRST's innovative use of browser interface for OPAC, or Online Public Access Catalogue, allows both internal and internet searching and resource capability.

FIRST is compliant with Kinetica, is Z39.50 compliant (hence can search other compliant databases), and meets USMARC and MARCLink criteria.

The product is both scalable and expandable as demonstrated through its successful incorporation into UNIX, NT, IBM and other back-end servers. FIRST has also been installed on front-end software on NT, Novell and UNIX based environments. A web interface provides comprehensive cus-

tommer support and automates the support process for a quicker response time. Registered users can add a request for support and even check their status via the website (<http://www.first.powerserve.com.au>). An online knowledge base can even be searched for common problems and solutions.

### ISA Australia and RoweCom merger

ISA Australia has formerly announced its merger with information service provider, RoweCom Inc. RoweCom develops and operates web-based services that enable businesses to manage the acquisition of knowledge resources such as magazines, newspapers, journals and books. RoweCom's flagship services Knowledge Store and

Knowledge Library allow companies to manage 120 000 titles online as well as eight million discounted books via RoweCom partner barnesandnoble.com. Other partners include e-commerce vendors and the Sun Systems and Netscape Alliance.

ISA Australia's managing director, Alfred Gans said of the merger: 'While we are very excited about the opportunities being availed through our merger with RoweCom, we want to reassure all our clients that this development will not alter our commitment to providing an unrivalled service standard for Australian, New Zealand and South Pacific libraries'.

ISA has taken a new name, ISA-RoweCom Australia. ■