The IFLA Internet Manifesto

nhindered access to information is essential to freedom, equality, global understanding and peace. Therefore, the International Federation of Library Associations (IFLA) asserts that:

Intellectual freedom is the right of every individual both to hold and express opinions and to seek and receive information; it is the basis of democracy; and it is at the core of library service.

Freedom of access to information, regardless of medium and frontiers, is a central responsibility of the library and information profession.

The provision of unhindered access to the internet by libraries and information services supports communities and individuals to attain freedom, prosperity and development.

Barriers to the flow of information should be removed, especially those that promote inequality, poverty, and despair.

Freedom of access to information, the internet and libraries and information services

Libraries and information services are vibrant institutions that connect people with global information resources and the ideas and creative works they seek. Libraries and information services make available the richness of human expression and cultural diversity in all media.

The global internet enables individuals and communities throughout the world, whether in the smallest and most remote villages or the largest cities, to have equality of access to information for personal development, education, stimulation, cultural enrichment, economic activity and informed participation in democracy. All can present their interests, knowledge and culture for the world to visit.

Libraries and information services provide essential gateways to the internet. For some they offer convenience, guidance, and assistance, while for others they are the only available access points. They provide a mechanism to overcome the barriers created by differences in resources, technology, and training.

Principles of freedom of access to information via the internet

Access to the internet and all of its resources should be consistent with the United Nations Universal Declaration of Human Rights and especially Article 19:

Everyone has the right to freedom of opinion and expression; this right includes freedom to hold opinions without interference and to seek, receive and impart information and ideas through any media and regardless of frontiers.

The global interconnectedness of the internet provides a medium through which this right may be enjoyed by all. Consequently, access should neither be subject to any form of ideological, political or religious censorship, nor to economic barriers.

Libraries and information services also have a responsibility to serve all of the members of their communities, regardless of age, race, nationality, religion, culture, political affiliation, physical or other disabilities, gender or sexual orientation, or any other status.

Libraries and information services should support the right of users to seek information of their choice.

Libraries and information services should respect the privacy of their users and recognize that the resources they use should remain confidential.

Libraries and information services have a responsibility to facilitate and promote public access to quality information and communication. Users should be assisted with the necessary skills and a suitable environment in which to use their chosen information sources and services freely and confidently.

In addition to the many valuable resources available on the internet, some are incorrect, misleading and may be offensive. Librarians should provide the information and resources for library users to learn to use the internet and electronic information efficiently and effectively. They should proactively promote and facilitate responsible access to quality networked information for all their users, including children and young people.

In common with other core services, access to the internet in libraries and information services should be without charge.



ALIA New Librarian's Symposium

6-7 December 2002

Carlton Crest Hotel Brisbane

A two-day seminar/workshop aimed at new librarians in the Australia-Pacific Region, organised by the ALIA Quorum group.

Register your interest and find out more details at http://www.alia.org.au/conferences/newlibrarian/



Contact: Robyn Gattera ph 07 3403 2592 twg@brisbane.qld.gov.au



THE VITAL LINK 3:
STAFFING IN LIBRARY AND
INFORMATION SERVICES
IN THE 21ST CENTURY
Friday 29 November &
Saturday 30 November 2002 at
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Conference aims

- Education
- Industrial relations
- Managing change
- Mentoring
- Training
- Workplace planning

Further information

Marilyn Fraser Staff Development and Research Librarian University of South Australia Holbrooks Road Underdale South Australia 5032 Tel (08) 8302 7040 Fax (08) 8302 6756 or email marilyn.fraser@unisa.edu.au