

# New phone numbers

From 24 September 2002, ALIA National Office has implemented a new phone system, which expands the total calls that can be taken on all incoming numbers — including the Members' freecall number. This allows ALIA National Office to be more responsive to member enquiries and concerns, and to direct incoming calls to the most appropriate person more quickly.

In addition, each staff member now has a direct-dial number, and specific functions of the Association also have direct-dial numbers that can be answered by specific work groups within ALIA National Office. The numbers and work groups are listed below.

Please note that the Association's primary telephone number will eventually be retired, and is currently redirected to the new office general number. This has proved necessary to allow ALIA National Office to commandeer a 100-number phone block, which was required by the new phone system. However, the existing Freecall number and the existing fax number will remain the same.

## General phone numbers

The primary number for ALIA National Office is now 02 6215 8222.

The existing Members' Only Freecall number remains 1800 020 071.

The Association fax number will remain 02 6282 2249.

## Work group phone numbers

General enquiries: 02 6215 8222

Membership enquiries: 02 6215 8282

Groups liaison: 02 6215 8229

Education: 02 6215 8216

Careers: 02 6215 8218

Continuing professional development:  
02 6215 8258

Industrial relations: 02 6215 8228

Conferences: 02 6215 8298

Copyright: 02 6215 8226

Library and Information Week:  
02 6215 8200

Sales, publication enquiries and/or  
orders: 02 6215 8221

*inCite* editorial: 02 6215 8286

Advertising: 02 6215 8285

ALIANet: 02 6215 8295

Finance: 02 6215 8219

Interlibrary loan vouchers:  
02 6215 8221

## Staff phone numbers

Individual direct-dial staff phone numbers are listed in Vital Link Online, at <http://www.alia.org.au/vital.link.html>. ■



The University  
of South  
Australia Library  
in association with ALIA  
presents



**THE VITAL LINK 3:  
STAFFING IN LIBRARY AND  
INFORMATION SERVICES  
IN THE 21<sup>ST</sup> CENTURY**  
Friday 29 November &  
Saturday 30 November 2002 at  
the Townhouse on Hindley,  
Adelaide

## Conference aims

- Education
- Industrial relations
- Managing change
- Mentoring
- Training
- Workplace planning

## Further information

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[www.library.unisa.edu.au/events/vitalink3.htm](http://www.library.unisa.edu.au/events/vitalink3.htm)

## Calling outstanding specials...

The ALIA Information Specialists Group has called for nominations for the Maria Gemenis Award.

Maria Gemenis was an extraordinary and vibrant special librarian who galvanised her colleagues into greater and more purposeful action during the late 1970s with her presidential 'Letter to a brick wall' in *Australian Special Libraries News*.

The Maria Gemenis Award is made in recognition of an outstanding contribution by a member of ALIA Information Specialists Group in an information management role or special library environment, particularly in the following areas:

- willingness to share professional expertise;
- breaking down the barriers of librarians in isolation;
- successful promotion of library and information services; and
- achieving outstanding recognition from their parent organisation or peers.

The nominee must be a member of the ALIA Information Specialists Group. The award takes the form of a certificate, free registration to the Australasian Information Online Conference 2003 and travel assistance to the conference (up to \$500).

Nominations are to be sent to the Information Specialists Group secretary by 31 October 2002. The award will be presented at *Information Online 2003*.

For further details and a nomination form visit <http://groups.alia.org.au/infospec/maria.gemenis.award/>.

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