Creating partnerships for mutual benefit

CAVAL Collaborative Solutions

AVAL was established as a company in 1978 and has built an enviable reputation as provider of quality library and information services.

In 2000 CAVAL adopted the new trading name of CAVAL Collaborative Solutions to signify a number of changes to its strategic focus. These include:

- 1. The provision of solutions for library information and operational issues through collaboration across Australasia.
- 2. The provision of services in professional development, on-line support, digital information, preservation and storage.
- 3. The creation of partnerships and consortia with a variety of organisations and persons to achieve benefits for its clients.

CAVAL Collaborative Solutions works in five main areas of expertise which are:

Professional development and training. CAVAL offers a program of practical hands-on courses, seminars and workshops which enhance the knowledge and update the skills of the information professional. These include risk management and recovery, preservation, e-books, information audit, cataloguing, Kinetica, internet and reference sources. New programs will be offered this year on intranet management and communities in practice. As a Registered Training Organisation (RTO) CAVAL will soon offer educational credit also for selective courses.

Multi-lingual solutions. CAVAL staff can work in more than fifty languages. These languages are applied in cataloguing, translations, transliterations, abstracting, research, reference services and document delivery.

Product support and management. With the establishment of help desk operations, CAVAL is providing support services and associated training for products such as LIDDAS (VDX) and Z-Portal. It will also support a range of other non-competing products such xreferplus and Turnitin.com.

Preservation and storage. The CARM Centre has a one million volume storage capacity for low-use research materials as well as short-term storage. Materials are stored in a controlled environment for humidity and temperature and are fully retrievable in a very timely fashion.

Information management and access. CAVAL provides a range of cataloguing, metadata, technical service and document delivery services. Metadata services include advice on appropriate schema, generation tools and vocabulary.

CAVAL's core service to its members includes reciprocal borrowing program support, virtual COOLCAT services, committee and seminar support.

CAVAL also now offers support for consortia as well as electronic products for libraries and their institutions. Amongst these are plagiarism detection software through Turnitin.com, digital reference resource through Xreferplus, alumni full-text digital resources through Northern Light's Alumni Portal and NetLibrary consortium management services.

Caval Collaborative Solutions has a refined range of services and products which have been accepted by libraries across Australasia. New services are being planned to meet expressed library and information need while supporting services wherever possible.

CAVAL will be exhibiting at ALIA so please find out 'what's new' in person. Enquiries are always welcome through 03 9459 2722 or caval@caval.edu.au.

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Powerful search possibilities. Boolean, Left-truncation, Right-truncation | Menu driven and Command driven Searching | Search forms | Multi-lingual | Optional integrated modules.

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ADLIB Information Systems Australia

Brisbane Office | 262 Ford Road | Burbank |
Queensland 4156 | Australia
Phone / Fax +61 (0)7 3841 4370
sonya@au.adlibsoft.com | www.au.adlibsoft.com