

# LIBRARY PROFESSIONALS - WHAT'S NOT TO LOVE?



Meanwhile, in Sydney's Sutherland Shire, Monique Gyamfi and her library team thought LLD2011 was the perfect time to remind us all why librarians are so loved – by blog. Here's their final list of our lovable qualities.

Library professionals are:

- Celebrators- we celebrate anything and everything, from birthdays to Book Week.
- Charming- Have you ever had a library fine? If so, you know we can indeed be charming under adverse circumstances.
- Chic- The stereotypical librarian with a bun, peering over glasses perched half way down her nose, does not exist in today's library service.
- Chatty- There's no ssshing going on either!
- Cheerful- We love libraries, and what we do, so of course we are cheerful.
- Class- We are in a class of our own.
- Clever- We have library science (along with other) qualifications, and are very useful to take along to trivia nights.
- Collaborators- We are great team players and love to create partnerships with other community groups.
- Committed- to great customer service, finding customers the books of their dreams, and chocolate.
- Computer literate- a.k.a. nerds.
- Competitive- We compete very successfully with our arch nemesis the Internet! Library content is current, correct and of high quality.
- Competent- at retrieving the above said information.
- Communicators–Library professionals are at the cutting edge of social networking- blogging, texting, contributing to wikis, facebook and twitter.
- Contributors- to the community by creating cool programs, activities and services for all our customers.
- Connected- if you've ever needed an interlibrary loan, you'll know just how well connected library services are to other library services.
- Contemporary- We provide access to all the very latest information and entertainment.
- Correct (politically that is)- Library professionals offer access, equity and advocate freedom of information.
- Crazy- you may think so after attending a Book Week presentation!
- Cultured- well, at least well read.
- Curious- about all sorts of things, we just love information- it is, after all, our business.
- Current- Library professionals are information brokers who offer up to date information in a wide variety of formats, both digital and print.
- Customers- We too, are customers. We all have library cards that are in constant use, because we love books, but certainly don't sit around all day reading them.

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## NSW

### 1 Mar ARK Forum and Workshops Knowledge Mgt in the Legal Profession

One-day connected forum, Facilitating knowledge capture and sharing in law firms. Rydges World Square, Sydney.

## QLD

### 18–19 Apr Slide2Learn 2011

After the most recent iPod announcements, this beginners guide to teaching with the iPad. For more information, contact Louise Duncan, education@apple.com.au

## VIC

### 5 Apr–3 May Customer Service for Library Team Leaders

Sydney 5 April, Melbourne 3 May. Workshop Presenter Marion Fox. This course will show library team leaders and supervisors how to impart quality customer service skills to their team members. 10% disc for ALIA memb's. For more information, contact Alan Moor, ph 61 3983 5890 x0, alanmoor@pics.com.au

## WA

### 22 Mar–12 May Event Management for Libraries

Perth 22 Mar, Bris 30 Mar, Melb 5 May, Syd 12 May. Workshop Presenter Adam Le Good. This course uses a project management approach to take the risk out of the event management process. 10% Disc for ALIA Members. For more information, contact Alan Moor, ph 61 3983 5890 x0, alanmoor@pics.com.au

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### AND WE'RE COUNTING DOWN TO:

**MayDay:** May 1

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**Library and Information Week:** May 23-29

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**National Library Technicians Day:** May 24

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**National Simultaneous Storytime :** May 25

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Don't forget to take great photos and send inCite your LIW news! [incite@alia.org.au](mailto:incite@alia.org.au)