

WHAT ARE THE BIGGEST CHALLENGES THAT YOUR LIBRARY WILL FACE OVER THE NEXT 10 YEARS? HOW DO YOU PLAN TO OVERCOME THOSE CHALLENGES?

We face wonderful challenges - managing the increasing demand for our services both on-site and on-line, and continuing to build an organisational culture which embraces change because we are all living and working in a world in which technology will continue to transform our lives. Smart prioritisation, investment in technology and strong communication will be critical for all libraries in the future.

WHAT ARE THE BIGGEST CHALLENGES THAT OUR INDUSTRY FACES IN THE FUTURE?

The library transformation story in Australia is a great one and we need to share it more broadly. To secure and grow the future of libraries across the nation we need to work together and celebrate the great achievements at a local, state and national level. We need to raise our voices!

HOW DO YOU THINK THE WAY THE PUBLIC **ENGAGES WITH LIBRARIES WILL CHANGE** IN THE FUTURE?

Technology is already changing the relationship we have with the public. Digital access will be critical.

WHAT IS YOUR KEY FOCUS AT THE MOMENT WITH THE SLV?

We are currently reviewing our strategy and ensuring that the needs of the people we serve are at the heart of all we do. This is a key priority. This will underpin the approach of our \$83.1m Vision 2020 Redevelopment Project.

YOU CAME FROM THE FAST-PACED WORLD OF TELEVISION AND NEWS. WAS THERE ANYTHING THAT SURPRISED YOU ABOUT YOUR **NEW SECTOR?**

The wonderful humility of the sector. I work with incredibly innovative and talented people who are quietly transforming libraries and in doing so, they are changing lives. We need to celebrate this leadership at every level.

WHAT IS YOUR FAVOURITE PART OF THE SLV THAT YOU MOST LIKE TO SPEND TIME IN?

There are too many to list. It is such a glorious space. I do love walking through the La Trobe Reading Room – under our famous Dome - each morning before opening time. It is perfectly still and it's a reminder that we are custodians for a short time in the history of these great institutions. It's a great privilege to be in this role.

HAVE YOU READ A GREAT BOOK LATELY THAT YOU'D RECOMMEND TO OUR READERS?

Hope Farm by Peggy Frew. (*)



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