## BRIGHT IDEAS



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Check the guidelines for writers on the ALIA website and email your stories and images to incite@alia.org.au. Please note that all images must be high resolution (1 Mb or larger) and be sent separately as jpg files. Images may be reproduced in print and online.

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## Theme: What makes a great library service?

We all know that libraries are amazing resources, but what is the one thing that makes your service so extraordinary? Is it the staff, the historical information, the up-to-the minute information that can be accessed, the tools that analyse information, the programs, the technology, the accessibility or the support for learning? Give us your case studies and outline why you think this particular aspect of your services gives you the leading edge.

