

PRESIDENT'S MESSAGE



That the role as a facilitator in non-curial dispute resolution, be it arbitration or mediation, is today not seen as a sinecure in retirement for persons with long experience and standing in a profession or commercial activity must be a benefit to the processes.

By that statement it should not be assumed that the traditional process in arbitration of referring matters in dispute to persons who have expertise and knowledge in the subject matter of the dispute is inappropriate.

This is one of the fundamental tenants and advantages of arbitration and remains as of significant importance in many arbitrations.

However, other than but not necessarily excluding quality, quantity type disputes there are greater and differing demands on facilitators.

The processes will only go forward and be utilised if they are seen by disputants as cost effective and appropriate.

Professionalism in all its aspects is the touchstone.

Such professionalism is assisted and enhanced by the training courses and quality control mechanisms provided by your Institute.

We must continuously strive for the unachievable, perfection in process and outcome. We must maintain and appropriately continue to raise our standards.

That by so doing some persons feel aggrieved or argue that lesser or less rigorous standards should be applied must not change this philosophy.

The future of the processes and this Institute depend upon it.

**AA de Fina
President**